



LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH  
550 S. VERMONT AVE., LOS ANGELES, CA 90020 [HTTP://DMH.LACOUNTY.GOV](http://DMH.LACOUNTY.GOV)



MARVIN J. SOUTHARD, D.S.W.  
Director  
ROBIN KAY, Ph.D.  
Chief Deputy Director  
RODERICK SHANER, M.D.  
Medical Director

## WEB NOTIFICATION

**December 15, 2014**

We believe that acting responsibly is an integral part of our commitment to delivering the best possible services to the citizens of Los Angeles County. As such, we wish to inform you of a privacy incident at the Commission on State Mandates.

On October 17, 2014, we learned that information regarding services provided in 2003 and 2004 by Tri-City Mental Health Center was posted on the Commission on State Mandates' website, a publicly accessible website. The information that was posted included client names and birth years, client identification numbers, service description codes, and hours and minutes of service reported by Tri-City Mental Health Center. Please know that this information has been removed from the website.

The Commission on State Mandates is responsible for hearing and deciding on disputes concerning payments to counties for costs of providing certain State-mandated services. The County filed a dispute with the Commission so it could determine whether or not the County was entitled to payment from the State for certain mental health services provided to County residents back in 2003 and 2004. As part of this dispute process, the Commission's rules require counties to submit certain documents to the Commission. Since these disputes involve public hearings, the documents submitted are considered public documents and the Commission posts these documents on its website.

On August 2, 2013, the County submitted the required documentation to the Commission. On August 9, 2013, the Commission posted the County's submission on its website. This posting included approximately 1,000 pages of documents; approximately seven of these pages included the names of clients of Tri-City Mental Health Center who received certain services from 2003 and 2004.

On September 19, 2014, a Commission staff member discovered that client information was contained in the Commission's website postings, and on October 17, 2014, the Commission informed the County of this incident. The Commission reported that the information was immediately removed and it is reviewing its procedures and practices to minimize the risk of this happening again.

We understand that the privacy of your personal information is very important to you. We sincerely apologize and regret that this situation occurred and any concerns that this may cause. Should you need any further information or wish to discuss this matter, please contact Ginger Fong, Privacy Officer, at 1-855-700-8123.