

Responses to Questions Regarding RFP for Networking Services No. 2021-0601 Posted: August 6, 2021

Below are Questions received, and responses, regarding the RFP for Networking Services. The original document can be found on Tri-City's website at www.tricitymhs.org.

| No. | Question | Answer |
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| 1 | Are diverse carriers required? | Not required, but we would prefer diverse carriers where possible. Please feel free to submit multiple options, as we understand pricing can vary greatly. |
| 2 | For back up circuits, is coax possible, or only symmetrical fiber, if coax, would the listed bandwidth be the minimum upload | Fiber is preferred, but please feel free to submit coax pricing as well. The bandwidth would be minimum upload. |
| 3 | What differentiates SD WAN vs. Managed SD WAN? | SD-WAN for our purposes implies the technology only; Managed SD-WAN would be more similar to a service managed and configured by the vendor, for which we also have access to any management consoles. |
| 4 | How many devices connect through the firewall per site? | Please estimate 220 across all sites |
| 5 | What is your intention with your existing infrastructure? | No current plans – please make a recommendation if you have thoughts around this. |
| 6 | Are you looking for a network based cloud firewall solution? | Yes |
| 7 | What differentiates Enterprise vs. Managed Enterprise cloud-based firewall? | Similar to the Managed SD-WAN, Managed refers to assistance from the vendor with configurations and backstopping. |
| 8 | What functionality is expected from cloud-based firewall? | At this time, access policy, connection management (VPN), and filtering between clients and the cloud. This also extends to encrypted content. |
| 9 | Will all the location ingress/egress through the cloud-based firewall or will each location access internet locally? | Please make your recommendation in the proposal. |