# **Your Privacy Matters to Us**

Below outlines the personal information we collect through the referral process, why we collect it and your Privacy Rights.

### What kind of information do we collect?

We may collect some or all of the following information about you: your name, address, birth date, some financial information and information about your health. We may also ask you for your medical history, medications you may be taking and any health problems you may have, for the purpose of providing quality health care services.

#### What do we do with this information?

We use information about you to determine if you are eligible to participate in this program. It may also help us in making an appropriate referral and assist us in your treatment. Safeguarding your health information is important to us.

#### Who else can see your information?

We may disclose information about you only as permitted by law.

If you have questions or concerns about your privacy rights, please contact:

Natalie Majors-Stewart Tri-City Privacy Officer

Privacy Grievance Hotline (909) 784-3298

# **Contact Us**

If you have any questions or want to learn more about Field Capable Clinical Services, please contact:

## (909) 623-6131



**Field Capable Clinical Services (FCCS)** is funded by Proposition 63, the Mental Health Services Act



Claremont | La Verne | Pomona

### **Adult Services**

2008 N Garey Ave Pomona, CA 91767 (909) 623-6131 Toll free (888) 623-9500

Please visit **www.tricitymhs.org** to download an FCCS referral application



# **Field Capable Clinical Services** for Older Adults

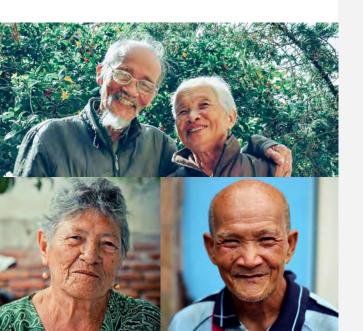


## Working Together to Improve the Well-being of Older Adults in Our Community

# Field Capable Clinical Services for Older Adults

Older adults are the fastest growing population in the Tri-City area of Pomona, Claremont and La Verne. While a number of programs provide health and social supports, there are few services available to meet the mental health needs of this population.

Field Capable Clinical Services (FCCS) offers an alternative to traditional mental health services for older adults who may be unable to access services due to impaired mobility, lack of transportation, isolation, frailty, stigma or other limitations.





### **Our Services**

We provide a full range of field-based services for older adults ages 60 and older including:

- Mental health counseling
- + Case management
- + Individual and group therapy
- + Crisis intervention
- Mental health, co-occurring and substance use support
- + Psychiatric medication support
- Linkage and referral to community resources, such as supportive housing, transportation, financial and health care assistance

Services and support are provided at locations convenient to older adults, including in-home, senior centers, medical facilities and other community settings, as well as at the Tri-City clinic and via telehealth.

### Who is eligible to receive services?

An individual 60 years of age or older who:

- Has Los Angeles County Medi-Cal
- Resides in Pomona, Claremont or La Verne
- Experiences emotional or psychological concerns that affect their personal well-being and impact their ability to participate and function in family, relationships, work, community or other daily activities

### **Interested in Receiving Services?**

To be considered for the FCCS program, a referral must be submitted and screened for eligibility. The Tri-City team will review your referral and you will be notified within 72 hours.

If you are accepted into the FCCS program, you will be contacted by one of our assigned service providers. Our dedicated team is committed to your success and to support you in achieving goals that are important to you and your recovery.