#### Grants Partners Planning Group Meeting Minutes 6/28/2023

Start Time: 8:33 AM Attendees: 23

Stakeholders/Partners	Affiliation	Attended	
Kristyne McPhail, Mental Health Support	Bonita Unified School District		
Specialist			
Mark Rodgers, Senior Director, Student	Bonita Unified School District	Υ	
Services			
Joshua Salazar, Student Identity Development	Cal Poly Pomona		
& Education Coordinator, Pride Center			
Ramon Coronado, Care Services Coordinator	Cal Poly Pomona		
Raquel Capacete	Cal Poly Pomona	Y	
Weston Prisbey, Interim Assistant Dean for	Cal Poly Pomona		
Health and Well-Being			
Mike Ciszek, Captain	Claremont Police Department	Υ	
Brad T. Cuff, Assistant Superintendent	Claremont Unified School District		
Lisa Banks-Toma, Mental Health Coordinator	Claremont Unified School District		
Ashley Cortez	Community member		
Ruben Cueva	Community member		
Enrique Villa, Director of Strategic	Gente Organizada		
Communications			
Anthony Hostetler, Credible Messenger	Just Us 4 Youth		
Eric Vasquez, Founder/CEO	Just Us 4 Youth		
Luis Antonio Orozco, ResQ Coordinator	Just Us 4 Youth	Y	
Sulettma (Suly) Gutierrez, Credible Messenger	Just Us 4 Youth		
Tremale Ratcliffe, Program Supervisor (Youth &	Just Us 4 Youth		
Young Adult Employment Services)			
Isaura Campos-Argumosa, Supervisor	LA County Dept. of Child & Family Svs.		
Monica Rivas, Assistant Regional Administrator	LA County Dept. of Child & Family Svs.		
Sandra Sharma, Supervisor	LA County Dept. of Child & Family Svs.		
Ezequiel De La Torre, Coordinator I, Community	LA County Office of Education		
Schools Initiative			
Kim Griffin Esperon, Coordinator III, Community	LA County Office of Education		
Schools Initiative			
Yvette Meneses	Los Angeles County Office of		
	Education		
Frank Cambero, Detective	La Verne Police Department		
Jay Alvarado, Sergeant	La Verne Police Department		
Christina Vera, President	National Alliance on Mental Illness-		
	Pomona Valley		
Alyssa Bostrom, Lieutenant	Pomona Police Department	Υ	
Brad Paulson, Sergeant	Pomona Police Department		
Ernesto "Ernie" Rios, Sergeant	Pomona Police Department		
Ryan Rodriguez, Lieutenant	Pomona Police Department		

Frank Guzman, President	Pomona Pride Center	
Patti Azevedo, Program Administrator, Pupil &	Pomona Unified School District	
Community Services		
Angie Besiant	Pomona Valley Hospital	
Jennifer Curlowicz	Pomona Valley Hospital	
Janolyn (Jill) Trojanowski, Manager Social Work,	Pomona Valley Hospital ER	Υ
Palliative Care and Spiritual Care Services		
Karissa Gonyea, Supervisor, Social Work and		
Palliative Care		
Elijah McCauley, Clinical Trainer SBHG	Stars Behavioral Health Group	
Alexandra Oliva, Director of Student Outreach	The School of Arts and Enterprise	Υ
and Engagement		
Brittany Nguyen	Tri-City Mental Health Authority	
Dana Barford, Director of MHSA and Ethnic	Tri-City Mental Health Authority	Υ
Services		
Debbie Johnson, Program Manager	Tri-City Mental Health Authority	Υ
Elizabeth (Liz) Renteria, Chief Clinical Officer	Tri-City Mental Health Authority	Υ
Erin Sapinoso, Program Analyst II (Grants)	Tri-City Mental Health Authority	Υ
Jeri Sprewell, CWA Program Supervisor I	Tri-City Mental Health Authority	Υ
Jessica Arellano, Administrative Assistant	Tri-City Mental Health Authority	Υ
Jessie Funes, Sr. Mental Health Specialist	Tri-City Mental Health Authority	Υ
Keith Colder, Clinical Wellness Advocate III	Tri-City Mental Health Authority	Υ
Keri Zehm, Program and Outcomes Analyst	Tri-City Mental Health Authority	Υ
Supervisor		
Kitha Torregano, Human Resources Manager	Tri-City Mental Health Authority	
Lisa Naranjo, MHSA Program Supervisor	Tri-City Mental Health Authority	
Marga Methu, Clinical Therapist I	Tri-City Mental Health Authority	Υ
Markie Sterner, Clinical Supervisor	Tri-City Mental Health Authority	Y
Moriah Holmes, Program Analyst II	Tri-City Mental Health Authority	Υ
Natalie Majors-Stewart, Chief Compliance	Tri-City Mental Health Authority	
Officer		
Nicholas Chang, Clinical Wellness Advocate II	Tri-City Mental Health Authority	Υ
Nicole Lobato, PhD, Clinical Program	Tri-City Mental Health Authority	
Manager—ATC & TCG		
Octavio Hernandez, Clinical Supervisor I	Tri-City Mental Health Authority	
Raymond Zamudio, Clinical Therapist II	Tri-City Mental Health Authority	Υ
Rimmi Hundal, Executive Director	Tri-City Mental Health Authority	
Shawn Smith, Med Support Team/Walk in	Tri-City Mental Health Authority	
Crisis/IOET/PACT Manager		
Trevor Bogle, Controller	Tri-City Mental Health Authority	
Adrianne Montero-Camacho, SOS Coordinator	University of La Verne	Υ
& Case Manager		
Unknown phone number		

#### Welcome and Introductions

- Hybrid meeting: in person and virtual

- Review of housekeeping rules, values, and agenda
- Introductions via chat and in person
- Anonymous demographic data survey (request for each attendee to complete at every meeting)
  - Access via link (<u>https://forms.microsoft.com/r/j6r5jej7PE</u>) or QR code

#### Crisis Care Mobile Units

- DHCA approved Tri-City's CCMU Action Plan and \$300,000 request for vehicles.
- CCMU Action Plan will be made public and available for viewing.
- As DHCS develops Medi-Cal benefit for mobile crisis services, Tri-City continues to work with a consultant to develop its mobile crisis program.
- Guidelines include:
  - o DHCS Behavioral Health Information Notices
  - Substance Abuse and Mental Health Services Administration National Guidelines for Behavioral Health Care Crisis Best Practice Toolkit; and
  - California Health Care Foundation's Mobile Crisis Teams: A State Planning Guide for Medicaid Financed Crisis Response Services
- Each agency has different requirements. Tri-City is reviewing and reconciling all to organize its program and streamline its policies, processes, and procedures including decision trees, triage tools, and flow of different events/scenarios.
- Important dates:
  - o October 31, 2023—deadline to submit written mobile crisis implementation plan
  - o December 31, 2023—start of implementation
- Program name: an internal Tri-City team will review the top five names that resulted from the online survey to determine the final name of its mobile crisis program.
- Question: When will you be bringing in the psychiatric hospitals to discussion of the crisis mobile response team? The goal is for the client in crisis needing hospitalization not to be taken to the Emergency room unless they have physical injuries that need treatment.
  - Answer: Staff will be reaching out to psychiatric hospitals (e.g., Aurora Charter Oak Hospital and Canyon Ridge Hospital) at the same time as law enforcement and fire department/emergency medical response.

#### Mental Health Student Services Act

- Sub-grant opportunity—six projects (five sub-grantees) selected
  - o Cal Poly Pomona
  - Claremont Unified School District (2)
  - o Just Us 4 Youth
  - o Pomona Unified School District
  - The School of Arts and Enterprise
- Staffing
  - Two positions are vacant: MHSSA supervisor and Mental health Specialist; Tri-City is currently and actively recruiting for both.
- Referrals
  - o Tri-City has experienced a large increase in referrals compared to this time last year.
  - o Recent referrals have come largely from Pomona and Bonita Unified School Districts.
- Webinars

- MHSSA staff hosted two wellness events—one virtual and one hybrid (virtual and inperson)
- Attendance is still a challenge; staff will continue to innovate and collaborate with partners to bring in participants.
- Comment: Just Us 4 Youth is hosting Friday Night Lights events throughout the summer.
   Flyer is attached with these meeting minutes.

#### - Trainings

o MHSSA staff will reach out to partners regarding notice and registration for upcoming trainings, the first of which is the Trevor Project in August and September.

#### - Survey

- o Tri-City staff will reach out to partners with a survey to obtain feedback on different types of events and activities to host and facilitate. Insight will be requested on:
  - Time of events
  - Topics
  - Swag for students
  - Possible incentives
  - How to promote event/activity
- Youth-specific engagement
  - MHSSA staff is collaborating with Mental Health Services Act staff and programs and city government youth council/commission to engage youth, obtain their feedback, and request their regular involvement

Next meeting is on Wednesday, June 28 at 8:30 AM.

End time: 11:06 AM



# **Grants Partners Meeting #9**

Liz Renteria Chief Clinical Officer Debbie Johnson Programs Manager Erin Sapinoso Program Analyst II

June 28, 2023: 8:30 AM

We will begin the meeting shortly.



# Housekeeping

#### Zoom

- Remain on mute when not speaking; unmute when you would like to speak.
- Use the 'Raise Hand' option to let us know you would like to say something.
- Chat is available for typing questions and comments and to participate in activities.

#### In person

- Remain silent when not speaking.
- Raise hand to let us know you would like to say something.



## Values

- Mission-focused
- Organization; effective and efficient work
- Respect and being respectful
- Open-mindedness and out-of-the-box thinking
- Openness and honesty ("the good, the bad, the ugly")
- > Address challenges and acknowledge strengths
- Positive communication





# Agenda

- > Welcome
  - > Introductions
  - Demographic data
- > CCMU
  - Status and updates
  - Policies and procedures
  - Preliminary staffing model
  - > Program name

- > MHSSA
  - "Student Wellness Services"
  - Sub-grant results
  - Staffing updates
  - Outreach
  - Marketing strategy
- > Partner new and announcements



# Welcome



# Introductions

- Name
- Position
- Organization





# Data and Reporting

- Request for demographic information of planning partners
- Voluntary and anonymous survey
- Complete at every grants partners meeting
- Link: https://forms.microsoft.com/r/j6r5jej7PE





# Mobile Crisis Program



# **CCMU Grant Status**

- DHCS approval received
  - Action Plan
  - O CCMU base allocation (\$300,000)
  - Statement of Work
  - O Project timeline



## **Action Plan**

- Public dissemination process
  - Update at Mental Health Commission and Governing Board meetings in July
  - O Public viewing via agency website
  - O Postings via social media platforms (e.g., Twitter, Instagram, Facebook, etc.)
  - Share with internal staff and external partners
  - Communications campaign for public awareness of new project



## Timeline of Activities

Apr.-Sept. 2023 Finalize internal and external workflow (process

mapping): protocols, policies, procedures.

May-June 2023 Coordinate with law enforcement on crisis

assessment and triage protocols, procedures, and

workflow.

July-Dec. 2023 Recruit, hire, and onboard team members.

July-Dec. 2023 Purchase vehicles and equipment.

Aug.-Sept. 2023 Coordinate with schools on crisis assessment and

triage protocols, procedures, and workflow.



# Timeline of Activities (cont.)

Sept.-Nov. 2023 Establish hotline number.

Sept.-Nov. 2023 Create standardized dispatch tool.

Sept.-Dec. 2023 Create call center for three cities in service area.

Sept.-Dec. 2023 Develop communications (marketing/outreach) plan.

Nov. 2023-Feb. 2024 Create informational resources for public to use as

references and guides regarding crisis care mobile

response services.

Dec. 2023 Mobile crisis response project operational.



# Important Dates

- Doctober 31, 2023: Deadline to submit a written mobile crisis implementation plan to DHCS outlining mobile crisis services policies and procedures
- December 31, 2023: Implementation of the Medi-Cal Community-Based Mobile Crisis Intervention Services benefit



## Crisis Care Policies

**Process** 

DHCS

Consultant

**TCMHA** 



#### National Guidelines for Behavioral Health Crisis Care

**Best Practice Toolkit** 





## **Toolkit**

- Defining national guidelines in crisis care;
- □ Tips for implementing care that aligns with national guidelines; and
- ▶ Tools to evaluate alignment of systems to national guidelines.



# **Mobile Crisis Teams: A State Planning Guide for Medicaid-Financed Crisis** Response Services





January 2022



# Department of Health Care Services Requirements

- Coordination strategies across the county's MHP and DMC/DMC-ODS delivery systems;
- > Participation of mobile crisis teams in required training;
- Dispatch policies and procedures, including an identified mobile crisis services hotline and standardized dispatch tool;



# Department of Health Care Services Requirements (cont.)

- Crisis assessment tool;
- Community engagement plan;
- Coordination with law enforcement, and strategies to reduce unnecessary law enforcement involvement;
- Coordination with the local EMS agency;
- > Transportation policies and procedures;
- > Oversight policies and procedures;
- ▶ Mechanisms to ensure culturally responsive and accessible care;



# Department of Health Care Services Requirements (cont.)

- Coordination with FURS and child welfare;
- > Strategies for responding to children and youth;
- Engagement of 911, 988, and MCPs to engage in planning for Data exchange and develop related policies and procedures; Behavioral Health Information Notice No.: 22-064 Page 28 December 19, 2022
- Dutreach to advise Medi-Cal beneficiaries on availability of the service and how to access it; and
- Other topics to be identified by DHCS and DHCS' training and technical assistance contractor



# TCMHA Progress

- ≥ 13 documents are in draft form
- ▷ Approximately 5 more for completion
- > Awaiting further guidance from DHCS



# Mobile Crisis Program Name

- Survey: 130 responses
- > Top five names
  - Crisis Mobile Response Team (48)
  - O Crisis Response Team (48)
  - O Mobile Crisis Care (39)
  - We Care—Crisis Response Team (30)
  - O Compassion in Crisis Team (20)
- ▶ Internal review and evaluation
- Final decision forthcoming



# Mental Health Student Services Act



# Sub-grant Opportunity

- ▷ Six applications recommended for approval



### Results

#### Pomona Unified School District

Training in Dr. Bruce Perry's Neurosequential Model of Therapeutics for four Pomona USD licensed clinicians and Neurosequential Model for Education for four Student Support/ Teacher Specialists each year for three years (total 24: 12 clinicians to be certified and 12 staff to become trainers)

#### Claremont Unified School District

Mental health services and support: two part-time post-masters associate positions (one for grades K-8 and one for grades 9-12) for general education students during the 2023-2024 school year

#### Claremont Unified School District

Culturally-relevant mentorship contract to connect 30 students needing Tier II/III interventions with life coaches for a 10-week (2x/week) program at Claremont High starting fall 2023.



## Results

#### The School of Arts and Enterprise

Student success and wellness for 6-12th grades: 1) substance abuse services and resources (intervention contract); 2) attendance strategy (consultation, conference, and outreach); 3) mental health awareness and services

#### Just Us 4 Youth

RES'Q program: student recovery through outreach and mentoring; PACD program: parent and teen counseling (under supervision by licensed clinical psychologist); program costs include materials, marketing, and transportation

#### Cal Poly Pomona

On-campus mental health fair within first 4 weeks of each semester: rentals, marketing and advertising, catering, and giveaways; space for on and off-campus providers; fund to reimburse mental health costs (e.g., transportation, intake, medication) for students seeking services off-campus



## Status

TCMHA Governing Board meeting

**Execute agreements** 

Contract effective date

Orientation



# **Updates**

- > Referrals
- > Webinars
- > Trainings



# Staffing

- Two resignations
- MHSSA supervisor
- Mental health Specialist

Both positions have been posted and interviews will start July

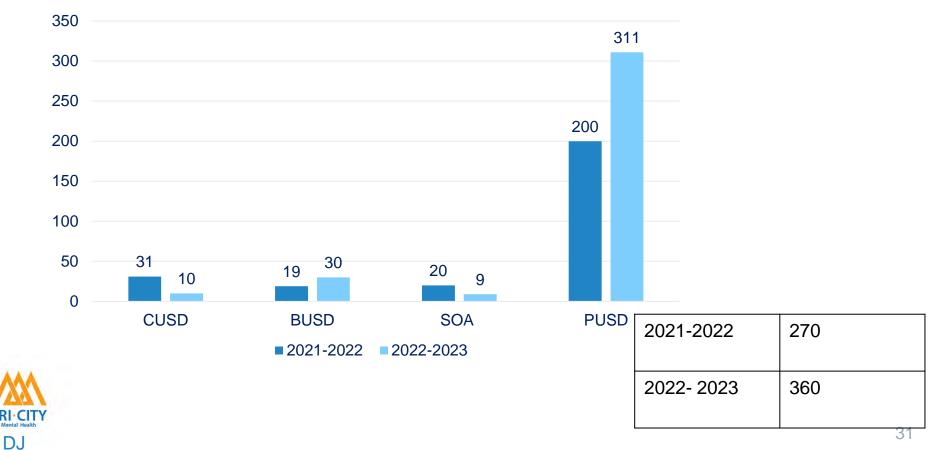


# School Referrals Overview

Months	2021-2022	2022-2023	Difference
March	43	63	46%
April	27	54	100%
May	25	67	96%
June	40	58* ( 6/26/23)	45%



# School Referrals Comparison 21-22 vs 22-23



# Recap of Recent Events

Let's Talk Student Wellness

Supporting your LGBTQ+ youth

Hybrid Event

Total of 9 participants

#### Goal:

Hosting more hybrid events to increase attendance

Partnering with community partners



## **Events and Activities**

- Partnership and collaboration
- Survey forthcoming
  - > Time of events

  - Possible incentives



# **Upcoming Trainings**

- - CARE: Wednesday, September 27
- Youth Mental Health First Aid
  - ▷ One in mid-August and one in mid-September
- Cognitive Behavioral Intervention for Trauma in Schools (CBITS)
  - August—pending school partners availability
- Community Resiliency Model
  - O Fall (date TBD)
  - Open to partners



# Youth/TAY Engagement

Collaboration with Mental Health Services Act

- ▶ Pomona Youth Commission
- Claremont Youth Commission



# Marketing and Communications

Increasing awareness and access for MHSSA

- Incentives
- Podcast



# Partner News and Announcements



# Next Meeting

8:30 AM Wednesday, August 16



# Comments or Questions?



# Thank you!

Liz Renteria Chief Clinical Officer erenteria@tricitymhs.org (909) 766-7324

Debbie Johnson Programs Manager djohnson@tricitymhs.org (909) 766-7307

Erin Sapinoso Program Analyst II esapinoso@tricitymhs.org (909) 784-3091





student wellness series

This Month's Topic **Student & Family Wellness** 



**July 20, 2023** 4:00 pm - 5:00 pm



**Tri-City Wellness Center** 1403 N Garey Ave, Pomona

#### Join us on Zoom or in-person!

**Every 3rd Thursday of the month** Open to educators, service providers, parents, caregivers and community

Come and learn how Tri-City's Wellness Center promotes wellness for youth, parents, and families!

#### Have fun tapping into your creativity!

Participants will also enjoy a guided wellness activity by the Tri-City's Therapeutic Community Garden (TCG) focusing on repurposing old mugs into succulent pots. Everyone will be provided a mug, succulent and fairy garden to make their own unique succulent pot.

The TCG team will also provide succulent care tips so your plant will stay happy and healthy.



#### Register for free

Scan the QR code or visit the link below:

bit.ly/MHSSAwellness

#### For more information

Mental Health Student Services Act (MHSSA) Grant Markie Sterner, LMFT, Clinical Supervisor mharden@tricitymhs.org | (909) 766-7295

Tri-City Mental Health Authority, through the statewide Mental Health Student Services Act (MHSSA) grant, is working to expand behavioral and mental health services for youth, young adults and their families in Claremont, Pomona, and La Verne. This funding is used to foster school-community partnerships, and provide psychoeducation for parents, supportive adults, teachers and youth.









