Your Privacy Matters to Us

Below outlines the personal information we collect through the referral process, why we collect it and your Privacy Rights.

What kind of information do we collect?

We may collect some or all of the following information about you: your name, address, birth date, some financial information and information about your health. We may also ask you for your medical history, medications you may be taking and any health problems you may have, for the purpose of providing quality health care services.

What do we do with this information?

We use information about you to determine if you are eligible to participate in this program. It may also help us in making an appropriate referral and assist us in your treatment. Safeguarding your health information is important to us.

Who else can see your information?

We may disclose information about you only as permitted by law.

If you have questions or concerns about your privacy rights, please contact:

Natalie Majors-Stewart Tri-City Privacy Officer

Privacy Grievance Hotline (909) 784-3298

Contact Us

If you have any questions or want to learn more about Adult Outpatient Services, please contact:

(909) 623-6131

How to Receive Services

Please call our Access to Care team at (909) 623-6131 to schedule an appointment.



Claremont | La Verne | Pomona

Adult Services

2008 N Garey Ave Pomona, CA 91767 (909) 623-6131 Toll free (888) 623-9500 www.tricitymhs.org



AdultOutpatient Services



Working Together to Improve the Well-being of Individuals and Families in Our Community

Our Philosophy

Tri-City Mental Health has provided mental health services noted for excellence since 1960. We respectfully collaborate with clients to provide the highest quality, culturally competent and responsive services possible.

Our Focus

- Strength-Based
- Family Participation
- Quality Outcome Driven
- Teamwork
- Participatory Leadership
- Community Relationships
- Cultural Competence
- Flexibility and Creativity



Who is eligible to receive services?

An individual 18 years of age or older who:

- Has Los Angeles County Medi-Cal
- Resides in Pomona, Claremont or La Verne
- Experiences emotional or psychological concerns that affect their personal well-being and impact their ability to participate and function in family, relationships, work, school, community or other daily activities

Adult Outpatient Services

We provide a full range of services including:

- Mental health counseling
- + Case management
- + Individual and group therapy
- + Crisis intervention
- Mental health, co-occurring and substance use support
- + Psychiatric medication support
- Linkage and referral to community resources, such as supportive housing, transportation, financial and health care assistance

We are here to support you

If you are feeling hopeless or overwhelmed, we're here to help. Our dedicated team is committed to your success and to support you in achieving goals that are important to you and your wellness and recovery.



Recovery is an individual's journey of healing and transformation to live a meaningful life and reach their full potential