

Your Privacy Matters to Us

Below outlines the personal information we collect through the referral process, why we collect it and your Privacy Rights.

What kind of information do we collect?

We may collect some or all of the following information about you: your name, address, birth date, some financial information and information about your health. We may also ask you for your medical history, medications you may be taking and any health problems you may have, for the purpose of providing quality health care services.

What do we do with this information?

We use information about you to determine if you are eligible to participate in this program. It may also help us in making an appropriate referral and assist us in your treatment. Safeguarding your health information is important to us.

Who else can see your information?

We may disclose information about you only as permitted by law.

If you have questions or concerns about your privacy rights, please contact:

Natalie Majors-Stewart
Tri-City Privacy Officer

Privacy Grievance Hotline
(909) 784-3298

Contact Us

If you have any questions or want to learn more about Child and Family Outpatient Services, please contact:

(909) 766-7340

How to Receive Services

Please call our Access to Care team at (909) 766-7340 to schedule an appointment.



Claremont | La Verne | Pomona

Child and Family Outpatient Services

1900 Royalty Dr, Suite 180
Pomona, CA 91767

(909) 766-7340

Toll free (888) 623-9500

www.tricitymhs.org



Child and Family Outpatient Services



Working Together to Improve the Well-being of Youth in Our Community

Our Philosophy

Tri-City Mental Health has provided mental health services noted for excellence since 1960. We respectfully collaborate with clients to provide the highest quality, culturally competent and responsive services possible.

Our Focus

- Strength-Based
- Family Participation
- Quality Outcome Driven
- Teamwork
- Participatory Leadership
- Community Relationships
- Cultural Competence
- Flexibility and Creativity



Child and Family Outpatient Services

We provide a full range of services including:

- + Mental health counseling
- + Case management
- + Individual and group therapy
- + Crisis intervention
- + Mental health, co-occurring and substance use support
- + School-based services
- + Psychiatric medication support
- + Specialized infant mental health services for ages birth to 5 years
- + Linkage and referral to community resources, such as supportive housing, transportation, financial and health care assistance

School-Based Mental Health Services

School-based services are provided at designated school sites. Clinicians in our School Partnership Team are available during specified times to conduct assessments, determine medical necessity and enroll students in appropriate services. Our team will also assist in linking youth with resources as well as provide on-site collateral and family sessions, as needed.

Who is eligible to receive services?

A child or youth aged 21 or younger who:

- Has Los Angeles County Medi-Cal
- Resides in Pomona, Claremont or La Verne
- Experiences emotional or psychological concerns that affect their personal well-being and impact their ability to participate and function in family, relationships, work, school, community or other daily activities

We are here to support you

If you and your family are feeling hopeless or overwhelmed, we're here to help.

Our dedicated team is committed to supporting you in achieving goals that are important to you and your wellness and recovery.



Call (909) 766-7340