



**Responses to Questions Regarding RFP for
Security Guard Services No. 2026-0601
Posted: May 8, 2026**

Below are Questions received, and responses, regarding the RFP for Security Guard Services. The original document can be found on Tri-City's website at www.tricitymhs.org.

| No. | Question | Answer |
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| 1 | Regarding the proposal format and the specific questionnaires provided in the attachments (such as Attachments C and D), Please let us know if including supplemental pages is acceptable or if you have a preferred method for presenting expanded answers while remaining in compliance with the RFP's instructions. | Yes, please attach an additional sheet for expanded answers. |
| 2 | Given TCMHA's focus on behavioral health and client care, what qualities or past performance issues are most important when evaluating a security provider for this contract? | With any security service, TCMHA expects to rely on the service to: Ensure Personal cell phone usage does not occur when clients are present. New guards are not just being placed at a location without being trained. Guards should feel comfortable enough to enforce our policies (no large bags, no pets). Maintaining boundaries with clients. |
| 3 | What are the primary areas of improvement or performance gaps identified with the current/incumbent security provider that TCMHA would like the successful proposer to address? | With any security service, Tri-City expects to rely on the service to: Maintain consistency of the guards at each location, and strive to have same guard at the same location as much as possible. Maintain uniformity of our policies at each location, meaning each guard allows and doesn't allow the same items at each location. Ensuring there is a supervisor that all guards can report to. Improve real time incident documentation. |
| 4 | Can you please advise who the current incumbent security services provider is for this contract? | Incumbent is: All American Security Services |
| 5 | What type of uniform and colors are preferred? | Professional uniformed appearance, no color preference. |
| 6 | Union Status: Is the current security workforce operating under a Collective Bargaining Agreement (union contract)? | No, this is not a union contract. |
| 7 | Current Wages & Incumbent Data: Could you please provide the current hourly wage rates and/or billing rates by position under the incumbent contract? | Billed rates vary from \$25.00 – \$30.00 per hour Any information regarding incumbent rates is provided strictly for context and should not be relied upon as a baseline for proposal pricing. Proposers remain fully responsible for developing and submitting their own fully burdened rates based on their technical approach, staffing plan, and understanding of the requirements. |
| 8 | Based on the service area schedules provided, the total estimated volume is 805 hours per week. Can you confirm if this exact historical baseline should be utilized | While 805 hours per week is a generous estimate, fluctuation is anticipated. |

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| | for the flat Year 1–3 annualized projections in Attachment F, or if fluctuation is anticipated? | For example: Coverage for late crisis situations, for board meetings or special events and extra guard requests. Additionally, only one guard is scheduled per shift during TCMHA recognized holidays and weekends. |
| 9 | Billable Training Hours: The RFP details extensive mandatory training requirements, including Tri-City-provided Mental Health First Aid, site-specific orientation, and specialized de-escalation programs. Will the guard hours spent participating in these mandatory training sessions be directly billable to TCMHA, or must these costs be factored entirely into our standard administrative overhead rates? | TCMHA will only provide training on Mental Health First Aid and site specific orientations during regular scheduled hours. Typically, guards are trained in de-escalation techniques but our preference is CPI (Crisis Prevention Institute). These trainings are not billable and must be factored into your overhead rates. |
| 10 | What has been TCMHA's approximate annual spend (or total hours billed) for security guard services over the past five (5) years? If possible, please provide a breakdown by year and/or by location. Please also confirm the amount of hours of service needed per week. Please confirm the amount of hours of service per week for each post also. | The five year contract for the expiring contract was \$2,879,588. This was amended in 2025 for increased coverage. 140 hours per week is our estimate, fluctuation is anticipated. For example: Coverage for late crisis situations, for board meetings or special events and extra guard requests. Additionally, only one guard is scheduled per shift during TCMHA recognized holidays and weekends. |
| 11 | What are the primary areas of improvement or performance gaps identified with the current/incumbent security provider that TCMHA would like the successful proposer to address? | Refer to response at No. 3 |
| 12 | What are the biggest day-to-day security challenges TCMHA is currently experiencing that you would want a new security partner to improve immediately within the first 30–60 days? | With any security service, Tri-City expects to rely on the service to: enforce our policies (no large bags, no pets, prohibited items) No personal cell phone usage when clients are present. Be a constant presence in the lobby to conduct entry screening for each client/visitor. Guards need to verify employee badges. Maintaining boundaries with visitors and staff. Continually Improve incident documentation. |
| 13 | Please provide the exact current and required coverage hours (daily/weekly shifts, start/end times, days of week, and total Full Time Employees) for each of the seven locations so we can price Attachment F accurately and consistently. | Please See Attachment A. Service Areas. Each set of hours is one guard. These are our current preferred hours for Monday through Friday. |
| 14 | At the highest-intensity location (2008 N. Garey Avenue – Main Admin), is a dedicated Lead/Supervisor required in addition to the lobby, patrol, and Rose Garden posts? | Just need one Lead/Supervisor in the lobby or entry station. |
| 15 | Please confirm that TCMHA will provide walkie-talkies / two-way radios to security personnel. | Yes, each guard will receive one. |
| 16 | Please confirm that each security officer is required to have a SecuritasVision Device (or equivalent mobile reporting device that can also function as a cell phone) on duty, and that this device must be provided by the | Correct, cell phone device is to be provided by the contractor. |

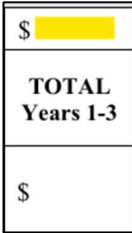
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| | Contractor. | |
| 17 | Are there any other pieces of required equipment or technology (not listed in the RFP) that the Contractor will be responsible for providing? | None other required. |
| 18 | Please confirm that TCMHA will pay for Mental Health First Aid training for all assigned security personnel, including the officers' time while attending the training. | Yes, Mental Health First Aid training will be conducted by TCMHA staff during regular shift hours. |
| 19 | Will TCMHA also provide and pay for any de-escalation training (CPI, CVPSD, Hazel Institute, or equivalent)? If not, are the programs listed in the RFP the only acceptable ones, and will the cost of this training (including officer time and instructor fees) be billable to TCMHA? | No, while this is the desired training for personnel at our locations we will not pay for this training at this time. We will accept other training with a similar focus on the desired skills and behaviors. |
| 20 | Please confirm whether the 4-hour Healthcare Academy is a required training and whether TCMHA will cover the associated costs. | No, this is not a requirement. |
| 21 | Please specify the exact immunizations or medical clearances required for security personnel (e.g., TB testing, Hepatitis B, flu, COVID-19, etc.). | No clearances are required to be placed at our locations. Although, mask usage may be occasionally required. |
| 22 | Since the Contractor is responsible for the cost of immunizations (stated at the site walk), we will bill these costs back as incurred in order to make sure there is no overestimate or overcharge to TCMHA. | No immunizations are required. |
| 23 | Please confirm that security officers will not be required to pay for parking at any TCMHA facility. | Correct, no parking fee. |
| 24 | Please clarify <u>Page 16, Item #16</u> of Attachment A | Q: If or when applicable, one or more lead guards will be available on-site during the day shift (approximately 8 to 10 hour shift). The schedule is to be determined based on need after coordination with the Facilities Manager. A: This confirms the need for a Lead/Supervisor guard onsite during operating hours. If the current Lead/Supervisor guard calls out sick, it is your responsibility to send a replacement Lead/Supervisor for that day. |
| 25 | For occasional requests for "extra coverage" related to client incidents, is TCMHA open to utilizing off-duty law enforcement officers at a premium rate? | Not at this time for extra coverage. But you may list that premium rate on the Optional Pepper Spray Guard Personnel table. |
| 26 | Please confirm that TCMHA is moving away from any expectation that security personnel will provide "hands-on" physical apprehension, subduing, or restraint of clients, visitors, or members of the public. | Guards will provide "hands-on" assistance by emphasizing prevention, detection, response, and mitigation; and are authorized to physically apprehend, subdue, or restrain any member of the public to protect property, staff, clients, other members of the public, or oneself from harm. |
| 27 | Will TCMHA accept a detailed written staffing contingency plan from the successful proposer that guarantees all posts are covered within one hour of any vacancy? | Yes, please attach an additional sheet. |
| 28 | For Attachment F, should proposers price only the actual required shifts at each location, or follow the sample table format exactly as shown? | Please follow the table format on Attachment F. These are our current preferred hours for coverage. |

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| <p>29</p> | <p>V. C. page 5 Proposal Format: States that the proposal shall be submitted in the following format, and it lists 8 bullet points in order. The following section (VI B) is titled Proposal Evaluation, and lists 5 criteria by which the proposers will be evaluated on. These include things such as understanding and ability to perform work and project approach including scheduling. These are items that would have to be written by the proposers in a narrative format, whereby proposers would talk about their processes such as recruiting, training, supervision, scheduling and billing processes, things that proposers do specific to working in a mental health environment, etc.. The only area we see that these types of things can be detailed are in Attachment D, but the questions in Attachment D do not really cover the material that is supposed to be evaluated. Rather than use the very small answer areas after each question in Attachment D, and since Attachment D is a pdf, would proposers be permitted to convert the questions in Attachment D to Word format and answer accordingly outside of the actual pdf form rather than try and cram answers into the pdf? That way, proposers would be able to detail answers and provide all the information that is to be utilized in the evaluation process?</p> | <p>Please attach an additional sheet for expanded answers.</p> <p>Detailed answers can also be provided during the interview process, if selected.</p> |
| <p>30</p> | <p>Attachment D: Question 5 asks for specific security guard names. No company other than the incumbent would have actual guard names to provide prior to any sort of award. Please describe what proposers should put in this section since proposers' guards would not be assigned to the site until an actual award is made.</p> | <p>This is a correct assessment.</p> <p>All proposers please only indicate on the check box whether CPR training is provided to all guards or not.</p> <p>Security guard names are not required.</p> <p>Do you provide CPR/First Aid Training to all guards? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> |
| <p>31</p> | <p>Attachment F: The section which states the number of guards required is somewhat confusing. Lets look at 1403-1407 Garey as an example. It states "Two Daily Guards" / "24/7 coverage". But when you look at the shifts, you have a M-F 9:30am to 8:00pm, another M-F 9:30am-8:00pm shift, a M-F 8:00pm-4:00am, and a M-F 4:00am to 10:00am. So for each day there is a minimum need for four officers which contradicts the statement of "two daily guards". Please clarify the following:</p> | <p>See below</p> |
| <p>-</p> | <p>a) Are <u>two guards</u> required for EACH shift noted in the daily/hourly left hand columns? So in the above example, you would actually have 4 guards on duty from 9:30am – 8:00pm M-F to fill the first two posts, and 2 guards on duty for each of the next two shifts?</p> | <p>Please See Attachment A. Service Areas.</p> <p>Each set of hours is ONE guard.</p> <p>These are our current preferred hours for Monday through Friday.</p> |
| <p>-</p> | <p>b) Or are each of the shifts noted in the left hand columns to be filled with one officer for each of the shifts? And the two daily guards note at the top is a mistake?</p> | <p>In this example for 1403-1407 there are 2 guards between 9:30am – 8:00pm</p> |
| <p>-</p> | <p>c) Same question for each of the sites. Take 2008 Garey as an example. Are 5 daily guards required for EACH of the daily shifts noted on the left, so 5 guards on post from 7:00am to 6:00pm M-F, 5 lead supervisors from 8:00-6:00PM M-F? If this is not correct, if would actually be 6 "posts" that would be filled from M-F, not 5.</p> | <p>Please See Attachment A. Service Areas.</p> <p>Each set of hours is ONE guard.</p> <p>At 2008 there are 4 guards during operating hours.</p> <p>These are our current preferred hours for Monday through Friday.</p> |

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| - | d) Please clarify the exact number of officers that would be on post at the scheduled times as it is definitely confusing. | Please See Attachment A. Service Areas. Each set of hours is ONE guard. 15 regular guards not including weekend coverage. |
| 32 | Can you outline any health screens that Tri-City MHA requires beyond MMR, TB, and annual influenza? | No clearances are required to be placed at any of our locations. |
| 33 | We note that several of the shift times exceed 8 hours, with many reaching 11 hours. We also note that paragraph 31 in the sample agreement details that overtime would apply if the officers' shift exceeds the scheduled shift. | See below |
| - | a) Does the incumbent contractor bill for overtime for shifts that exceed 8 hours? | Yes, when there is a requirement for the guard to remain on grounds such as a crisis hold or event coverage. |
| - | b) There is no section in the pricing form that asks for overtime rates, can this be added? | Yes, overtime rates shall be identified separately if not time and a half. |
| - | c) Are holidays compensated at a holiday rate which exceeds standard rates? | No, the hourly rates shall include any required overhead, holiday or internal administrative services. |
| - | d) Please confirm: There are officers scheduled for 8 hour, 10 hour, up to 12 hour shifts, and as long as the shift is scheduled for the 12 hours, there would be no overtime paid? Overtime would only be applicable if the worked shift exceeded the scheduled shift, even if the officer works a scheduled 10, 11, or 12 hour shift? | Yes, this is correct. Overtime shall only be applicable if the worked shift exceeded the scheduled shift. These are our current preferred hours for Monday through Friday, they may be amended at a later time. |
| 34 | The pricing form asks for rates for the two option periods, but paragraph H on page 7 states that a CPI increase would be permitted for these option periods, not to exceed 5%. Since the CPI will not be known until the date of the exercising of any option, could proposers put the same dollar amounts in the option years as that of year three of the base contract, with a note that the rate will increase by the CPI, not to exceed 5%? | No. Proposers must provide firm, fixed pricing for each year of the base period and each option period. While Paragraph H allows for a CPI-based adjustment at the time an option is exercised, pricing for the option periods must still be stated as specific dollar amounts in the pricing form. This is necessary so that TCMHA can evaluate the total potential cost of the contract as a whole. |
| 35 | Is this billed as prevailing wages? | No, prevailing wage does not apply to this RFP. |
| 36 | Can you provide a list of which current guards you want to keep? | The successful proposer will be an independent contractor responsible for providing security staffing in accordance with the requirements of the contract with Tri-City. Tri-City shall have no control over the contractor's personnel or personnel decisions. |
| 37 | What is the process for the panic buttons? | Each call is different but typically, a TCMHA staff member will contact the guard to accompany staff. The guard's role is to follow instructions when asked, assist staff to clear the area and prevent others from entering the area. |
| 38 | Does TCMHA have a desired minimum number of required training hours for Security Guards, or is this left to the security provider's discretion? | There is no minimum, this left to the security provider's discretion. |
| 39 | How many training hours is the incumbent/current contractor providing to assigned security personnel? | On site training on policies and procedures is conducted by TCMHA staff and the Lead/Supervisor guard the |

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| | | during regular shift hours. |
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| 40 | Please confirm which equipment items will be provided by TCMHA versus which items are required to be contractor-provided, specifically security wands, FOBs, and metal detectors. | TCMHA Shall provide Metal detector wands, key FOBs and walkie talkies to each guard. Contractor shall provide cell phones to each guard. Cell phones or secondary device shall be capable of scanning check points installed at designated locations throughout each facility. |
| 41 | The RFP references 8-hour, 10-hour, and 12-hour shifts. Please confirm whether TCMHA currently operates under a compliant California Alternative Workweek Schedule (AWS) that would permit overtime to apply after the scheduled shift length rather than after 8 hours worked in a day. | Yes for employees of TCMHA. Contracted guards shall be scheduled shifts that meet the designated TCMHA building hours of operation for each location. |
| 42 | Please confirm whether hours worked beyond the scheduled billable shift length are billable at the overtime rate of 1.5x. | Yes, when there is a requirement for the guard to remain on grounds such as a crisis hold or event coverage. Overtime pay for Guards shall only apply after the established 8 hour shift, or 10-hour shift, or 12-hour shift that meet the designated TCMHA building hours of operation. |
| 43 | Please confirm the length of the Security Guards' meal breaks and whether those unpaid meal periods are already accounted for in the Post Exhibit provided in Attachment F. | One (1) hr paid breaks, guards shall remain onsite for their lunch and may be called upon in an emergency. Meal periods are accounted for in Attachment F. |
| 44 | We understand that our response must be provided on TCMHA's forms. Are we also permitted to provide a supplemental proposal with our response? The forms allow space for a paragraph, while most questions will require additional information in order to provide a comprehensive response. | Yes, please attach an additional sheet for expanded answers. |
| 45 | Please describe the role of artificial intelligence (AI) in your proposal evaluation process, including whether it is used to assist evaluators, analyze content, or score submissions? | No AI usage. An Evaluation Committee made of TCMHA Staff will review and evaluate the proposals and make a recommendation as to which proposal(s) to move forward with. |
| 46 | Will you clarify which functional areas will be represented in the evaluation process, such as procurement, operations, security, facilities, finance, or end-user stakeholders? | The Evaluation Committee shall consist of operations, security, facilities and finance staff. |
| 47 | Who is the incumbent service provider? | Incumbent is: All American Security Services |
| 48 | How long has the incumbent been supporting the requirements of the security program? | In contract for the past 5 years |
| 49 | Is the incumbent fully staffed and fulfilling all the required service hours/posts? | Yes, please see Attachment A. Service Areas. These are the current preferred hours for Monday through Friday |
| 50 | Does TCMHA have a preference to retain incumbent employees that are in good standing and meet the hiring criteria of the proposer? | The successful proposer will be an independent contractor responsible for providing security staffing in accordance with the requirements of the contract with Tri-City. Tri-City shall have no control over the contractor's personnel or personnel decisions. |

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| 51 | Can you clarify this wording: TCMHA reserves the right to make no award of contract. | <p>This statement means that TCMHA is not obligated to award a contract as a result of this RFP.</p> <p>In the unlikely event that we do not receive enough qualified proposals, TCMHA can cancel this solicitation and repost the RFP at a later time.</p> |
| 52 | Under the new contract, where do you see the greatest opportunities for us to strengthen or enhance your security program? | <p>As with any security service we contract with guards need to be comfortable enough to enforce our policies (no large bags, no pets, prohibited items)</p> <p>Being a constant presence in the lobby to conduct entry screening for each client/visitor.</p> <p>Guards need to verify employee badges.</p> <p>Maintaining boundaries with visitors and staff.</p> <p>Improve incident documentation.</p> |
| 53 | Will the incumbent Security Personnel be grandfathered for training requirements or are they required to be retrained? | Refresher training may still be conducted by TCMHA staff. |
| 54 | Will the incumbent Security Personnel be grandfathered for background investigation/screening requirements or are they required to be rescreened? | Staff may be required to be screened as a new hire with your organization. Retained guards may not need to be rescreened. |
| 55 | Are the incumbent Security Personnel unionized? If so, which union are they represented by? | No union |
| 56 | What are the current pay rates and billing rates by labor category? | <p>Billed rates vary from \$25.00 – \$30.00</p> <p>Any information regarding incumbent rates is provided strictly for context and should not be relied upon as a baseline for proposal pricing. Proposers remain fully responsible for developing and submitting their own fully burdened rates based on their technical approach, staffing plan, and understanding of the requirements.</p> |
| 57 | What are TCMHA's recognized holidays? Are they separately billable? | TCMHA has 11 recognized holidays not separately billable. Hourly rates shall include any required overhead, holiday or internal administrative services. |
| 58 | <p>While preparing our pricing proposal for RFP No. 2026-0601, we noticed what appears to be a formatting inconsistency within Attachment F – Price Proposal.</p> <p>The hourly rate section contains six rate fields, although the pricing schedule references only five contract years, with the middle column labeled "Total Years 1–3." Based on the layout, it appears that the "Total Years 1–3" column may not require an hourly rate entry.</p> <p>Can you please confirm whether proposers should leave the "Total Years 1–3" hourly-rate field blank/N/A and utilize only five yearly billing rates for pricing calculations, or whether an updated/addendum pricing form will be issued?</p> | <p>Thank you for bringing this to our attention.</p> <p>You are correct</p> <p>All proposers please leave the "Total Years 1–3" hourly-rate field blank.</p>  |
| 59 | In the Proposer Price Proposal form, 6 cells are provided for the hourly rate. However, based on our understanding of the RFP, pricing is required for 3 initial years plus 2 optional extension years, for a total of 5 years. So, should we leave 1 pricing cell blank, specifically the cell located above the "Total Year 1–3" column? Kindly advise. | <p>Thank you for bringing this to our attention.</p> <p>You are correct</p> <p>All proposers please leave the "Total Years 1–3" hourly-rate field blank.</p> |

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| 60 | Are electronic or pasted signatures acceptable for the proposal, or is an original wet signature required? | Proposals may be submitted with electronic or scanned signatures, which will be considered binding for the purposes of proposal submission. Original wet signatures are not required at the time of submission but shall be required from the selected contractor prior to final contract execution. |
| 61 | The sample agreement requests automobile insurance; however, the Scope of Work does not indicate that security officers are required to have marked vehicles. Could you please clarify the applicability of this insurance requirement to this contract? | <p>The automobile insurance requirement in the sample agreement is a standard provision and applies to the extent that a contractor utilizes vehicles in the performance of the contract. The Scope of Work does not require the use of marked or unmarked security vehicles.</p> <p>However, TCMHA notes that there have been instances in which on-duty security personnel have been involved in vehicle-related incidents on TCMHA property (e.g., damage to gates, buildings, or other vehicles). As such, contractors that use vehicles in connection with contract performance, whether required or incidental, will be required to maintain applicable automobile liability insurance in accordance with the agreement.</p> |
| 62 | Is Exhibit C required to be submitted as part of our proposal at this time, or is it only required from the successful respondent at the contract execution stage? | Attachment C is required to be submitted as part of your proposal. |
| 63 | Who is the current incumbent contractor for Tri-City Mental Health, and what are the current contract rates? | <p>Incumbent is: All American Security Services</p> <p>Billed rates vary from \$25.00 – \$30.00 per hour</p> <p>Any information regarding incumbent rates is provided strictly for context and should not be relied upon as a baseline for proposal pricing.</p> |
| 64 | What minimum wage is applicable to Tri-City Mental Health for this contract? | <p>Also refer to response at question No. 36.</p> <p>Proposers are solely responsible for identifying and complying with all applicable federal, state, and local wage laws, including minimum wage requirements, in developing their proposals.</p> <p>TCMHA does not designate a specific minimum wage for this contract, and failure to account for applicable wage requirements will not relieve the contractor of its obligations.</p> |
| 65 | Does the prevailing wage or living wage apply to this contract? | No, prevailing wages only apply to public works contracts. |
| 66 | What is the estimated annual or total budget for this contract? | The 5 year total of the expiring contract was \$2,879,588. Although this was amended in 2025 to add additional coverage. |
| 67 | How many contractor-issued cell phones are required under the scope of services? | 11 Cell phones to cover each guard during operational hours. |
| 68 | Are contractor-issued cell phones permitted to remain onsite at designated locations, or are officers required to carry and retain possession of the phones? | Cell phones are permitted to remain onsite with one phone assigned to be passed down for 24 hr coverage where applicable. |
| 69 | Are radios/walkie-talkies currently provided by TCMHA, or is the contractor responsible for furnishing communication equipment? If contractor-provided, could you please specify the type/model of radios currently being utilized? | Radios/walkie-talkies shall be provided by TCMHA to each guard. |

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| 70 | Under the Sample Agreement, Section 14(a), would TCMHA consider revising the indemnification language to provide for mutual indemnification, as many insurance carriers object to one-sided indemnity provisions? | Refer to Section V-C-6 of the proposal regarding RFP exceptions. |
| 71 | The RFP references California Labor Code §§1060–1065 (Displaced Janitor Opportunity Act). Please confirm whether these provisions are applicable to this contract. | The code referenced is: Labor Code section 1061(b)(1) Proposers are solely responsible for identifying and complying with all applicable federal, state, and local wage laws, including minimum wage requirements, in developing their proposals. |
| - | Is the current workforce union or non-union? | Non-union |
| - | How many incumbent security officers are currently assigned to the contract? | Estimated 20 |
| - | What are the current wage rates and benefit obligations? | Billed rates vary from \$25.00 – \$30.00 Per hour Any information regarding incumbent rates is provided strictly for context and should not be relied upon as a baseline for proposal pricing. TCMHA does not specify or require particular employee benefits for this contract. The contractor is solely responsible for meeting all wage, benefit, payroll tax, insurance, and labor law obligations for its employees. Failure to account for required benefits will not relieve the contractor of its contractual or legal responsibilities. |
| - | Are there any existing Collective Bargaining Agreements (CBAs) or labor peace agreements associated with this contract? | None |
| - | Does TCMHA expect full compliance with Labor Code §§1060–1065 during transition? | Proposers are solely responsible for identifying and complying with all applicable federal, state, and local wage laws, including minimum wage requirements, in developing their proposals. |
| 72 | Will incumbent employee schedules and post assignments be made available during the transition process? | Yes, but also see Attachment A. Service Areas. These are the current preferred hours for Monday through Friday |
| 73 | How should the contractor proceed if incumbent personnel are unable to satisfy company screening, licensing, or training requirements? | The successful proposer will be an independent contractor responsible for providing security staffing in accordance with the requirements of the contract with Tri-City. Tri-City shall have no control over the contractor's personnel or personnel decisions. |
| 74 | For shifts ranging from 9.5 to 11 hours, should overtime costs be included within the proposed rates, or will overtime be billed separately and reimbursed by TCMHA? | Not necessarily included within the proposed rate. Overtime shall only be applicable if the worked shift exceeded the scheduled shift. These are our current preferred hours for Monday through Friday, they may be amended at a later time |

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| 75 | <p>Under Attachment A, Section A, service areas and times are identified; however, the dates of service are not specified for the following locations:</p> <ul style="list-style-type: none"> ○ 2001 N. Garey Ave ○ 1403–1407 N. Garey Ave ○ 1900 Royalty Drive ○ 1902 Royalty Drive <p>Could you please provide the anticipated service dates for these locations?</p> | <p>Service dates and preferred hours are listed in Attachment F for each location where each row is one guard.</p> <p>We typically have 12 regular guards during hours of operation, Monday – Friday.</p> <p>This does not include weekend or 24hr coverage.</p> |
| 76 | <p>Regarding Mental Health First Aid training, will TCMHA provide this training directly, and if so, which assigned personnel will be required to attend?</p> | <p>TCMHA staff will provide training on Mental Health First Aid to all guards assigned during operation hours.</p> |
| 77 | <p>What keys, access devices, or credentials will be issued to onsite security personnel?</p> | <p>Building alarm code, building keys, FOB rings, padlock codes, metal detector wand and walkie talkies .</p> |
| 78 | <p>Should proposed pricing be structured based upon the expectation of a full three-year agreement term, or should pricing account for the agreement’s termination-for-convenience provision allowing termination upon 30 days’ notice?</p> | <p>Proposers must provide firm, fixed pricing for each year of the base period and each option period. Pricing for the option periods must still be stated as specific dollar amounts in the pricing form.</p> <p>This is necessary so that TCMHA can evaluate the total potential cost of the contract as a whole.</p> |
| 79 | <p>Will the contractor be permitted to invoice on a bi-weekly billing cycle?</p> | <p>Yes, biweekly is ok.</p> |
| 80 | <p>How frequently are purchase orders issued and/or updated throughout the contract term?</p> | <p>TCMHA anticipates issuing an initial purchase order at contract award, with updates or amendments issued as needed, including for exercised option periods, funding adjustments, or changes in scope.</p> <p>The exact timing and frequency of purchase orders may vary based on operational and fiscal requirements.</p> <p>Contractors should not perform work beyond authorized amounts without an approved purchase order or written authorization.</p> |
| 81 | <p>Given the nature of the facilities involved, please clarify whether wage rates for this project are subject to California SB 525 healthcare minimum wage requirements and/or any prevailing wage obligations.</p> | <p>. The successful proposer will be an independent contractor responsible for providing security staffing in accordance with the requirements of the contract with Tri-City. Tri-City shall have no control over the contractor’s personnel or personnel decisions.</p> |