

Your Privacy Rights

Your Privacy Matters to Us

Below outlines the personal information we collect through the referral process, why we collect it and your Privacy Rights.

What kinds of information do we collect?

We may collect some or all of the following information about you:

- Your name
- Financial information
- Address
- Health information
- Birth date

For the purpose of providing quality health care services, we may also ask you for your medical history, medications you may be taking and any health problems you may have.

What do we do with this information?

Safeguarding your health information is important to us. We use information about you to determine if you are eligible to participate in the CARES program. It may also help us in making an appropriate referral and assist us in your treatment.

Who else can see your information?

We may disclose information about you only as permitted by law.



Child & Family Outpatient Services

1900 Royalty Dr., Suite 180
Pomona, CA 91767
(909) 766-7340; Toll free (888) 623-9500

Chief Clinical Officer

Angela Igrisan, LCSW, MPA
(909) 623-6131 Ext: 3022

Children's Clinical Program Manager

Deborah Johnson, LMFT #48125
(909) 766-7340

Adult Clinical Program Manager

Gary Slaton, LMFT #48701
(909) 623-6131

Contact your Care Coordinator
regarding enrollment into
CARES services

If you have any questions or concerns
about your Privacy Rights, please contact:

Nancy Gill
Tri-City Privacy Officer
(909) 623-6131 ext. 6428



LOS ANGELES COUNTY
DEPARTMENT OF
MENTAL HEALTH
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CARES

Coordination and Rehabilitation
Enhanced Services

For Clients Under
the Age of 21





Coordination and Rehabilitation Enhanced Services



What is CARES?

The Department of Mental Health (DMH) and the Department of Children and Family Services (DCFS) have adopted a single practice model to facilitate services and resources for clients and families. The CARES at Tri-City extends beyond partnerships with DCFS, allowing all families that qualify to strengthen families and relationships and support networks.

What can CARES do for you?

Clients will be provided individualized treatment plan focusing on enhancing daily skills and facilitating teaming meetings with family and community partners to strengthen the client's support network and access to resources.

DCFS and DMH have developed a shared practice model that identifies common values, standards and principles that promote effective working relationships and collaboration with all community partners, including children and families served in our area.

CARES Practice Model

Our CARES model includes 5 strategies that continuously interact and rely on each other throughout the life of a case. Staff provide individual approach taking into account the family's traditions, beliefs and overall culture. Through a trauma-informed lens, CARES incorporates the following strategies:



Benefits of CARES



Addresses high acuity mental health needs of clients with collaboration of community partners



Empowers family and youth to use their voice and choice during teaming meetings with all community partners



Encourages the family to articulate their family goals and vision



Facilitates community partners to identify the family's strengths and collaborate to address underlying needs



Increases access to resources and support networks for families

Requirements

If you are under the age of 21 and are eligible you will be screened to see if you meet the specific requirements for CARES, including:

- Meet medical necessity criteria for Specialty Mental Health
- Meet the requirements of the CARES screening form

